



More than just a Garden Centre...

**Garden Centre Manager
Langlands Leeds**

Person Specification

	Essential	Desirable	How Identified
Experience	Supervision of staff Considerable experience of retailing High level merchandising skills Commitment to delivering exceptional customer service	Retail experience within a similar environment	Application form Interview Reference Reference
Qualification/Training	Formal Retail Commitment to training and self development	Management training	Application form Certificates/proof of attendance at training events etc.
Specialist Knowledge	Retail Management Supervision of staff	Horticultural knowledge Leading teams	Interview Referencics
Disposition	"Can do" attitude Customer focused Effective Communicator Enthusiastic Flexible Innovative Professional		Interview Reference Interview Reference Reference Reference Interview/Reference
Skills	Merchandising	Product knowledge Plant knowledge	Interview
Other	Fit for the duties of the post		Interview